



ONLINE CONTENT REGULATION



CONTENTS:

1. Internet usage and digital economic growth in Mongolia
2. The legal environment, regulatory measures
3. Domain registration, operation rule and implementation process (black-list.mn)
4. Measures taken against illegal gambling activities
5. Cooperation with Global Platforms (Meta, YouTube, Google, IWF)
6. The outcome of the request submitted to Meta in 2024 and 2025
7. The effect of advertising and training on defending children's rights online

Internet Usage



84.3%

Population
/2024/



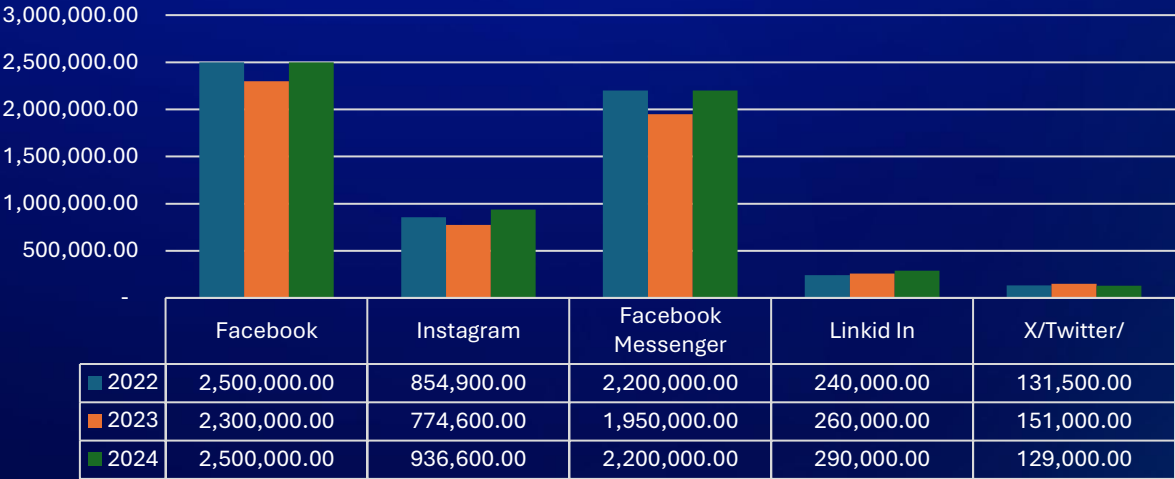
3.5M

Social Media
Users



79.0%

Social Media Usage in Mongolia



310 Gbps

Internet Usage



498,889

Internet Users
/Households/



3G- 54,403 Terabyte
4G- 711,577 Terabyte

Mobile Data Usage



3G- 3.8 mil
4G- 4.0 mil

Mobile Internet Users



4.283.341

Smart Devices Users



LAWS RELATED TO ONLINE CONTENT:

- Law on COMMUNICATIONS, 2001,2009 (article 9.1.14)
- Law on CHILDREN PROTECTION 2024 (article 25.2)
- Law on COPYRIGHTS, 2021
- Law on THE ELECTION OF THE STATE GREAT KHURAL, 2019
- Law on THE ELECTION OF THE CITIZENS' REPRESENTATIVES' KHURAL OF AIMAGS, THE CAPITAL CITY, SOUMS, AND DISTRICTS, 2020
- Law on THE ELECTION OF THE PRESIDENT, 2020
- Law on INFRINGEMENT
- Law on CRIMINAL CODE
- Law on CYBER SECURITY

LEGAL DOCUMENT:

- Rule on THE CONDUCT AND MONITORING OF ONLINE ELECTION CAMPAIGNS OF MONGOLIA, 2024 AT EVERY ELECTION LEVEL
- DOMAIN REGISTRATION, OPERATION RULE (DEC 16, 2024)
- Rule on THE PREVENTION AND PROTECTION OF CHILDREN IN THE DIGITAL ENVIRONMENT FROM PROHIBITED AND DANGEROUS CONTENT (MAR 28, 2025)
- TERMS AND CONDITION ON INTERNET SERVICE PROVIDER

LEGAL RELEVANCE



ХАРИЛЦАА ХОЛБООНЫ
ЗОХИЦУУЛАХ
ХОРОО

Harmful content

Pornography

Gambling

Scam, Fraud

Fake information

Copyright

Child Protection Law

License law

Copyright Law

Criminal Law

Infringement law

Infringement law

COMPLAINT RESOLUTION PROCESS



1. The appropriate authority will receive complaints and requests from citizens and corporate (business) entities.
2. The competent authority shall make a decision in accordance with the law and submit it to the relevant CRC.
3. The "Digital Service Provider" will receive a notification in line with the findings and determination of the relevant authority. Included in the notification will be: 3.1. remove or restriction of content, or. 3.2 Limiting access to the pages and websites.
4. If the violation is not corrected within the period specified in the notification, or if it is impossible to contact the online service provider, measures will take to restrict access from Mongolia. /black-list.mn/
5. If the digital service provider eliminates the violations, it may be removed from the "black-list.mn" list and access can be restored based on the conclusion and decision of the relevant authority.



Government agencies



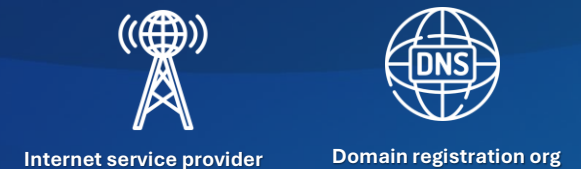
- Any complaints or requests shall be filed with the competent authority
- To determine whether the relevant law has been violated
- To provide a response regarding the resolution

Digital service providers



- To receive a notification
- To take measures to remove the relevant information
- To provide a response to the CRC

Internet service providers



- To impose restrictions on the Internet network
- To block access to the domain
- To remove content from the server

DOMAIN NAME REGISTRATION AND LIST OF VIOLATION DOMAIN NAMES



ХАРИЛЦАА ХОЛБООНЫ
ЗОХИЦУУЛАХ
ХОРОО



	2023	2024
Total domain name	25,170	29,061
MN domain name	18,652	20,131
Мон domain name	151	100
Sub domain name (*.gov.mn, *.edu.mn, *.org.mn)	4,057	6,360
Another domain name (*.com, *.net,...)	2,310	2,470



Domain name registrars have introduced the DAN authentication system to their registration services, which verifies Mongolian citizens and legal entities.



black-list.mn

In the event of the publication of content that violates Mongolian laws, the website that violates the law is blacklisted by decision and conclusion of the authorized body and access to it from the territory of Mongolia is restricted through DNS system registration.

Total: 7529



- Copyrights-12
- Scam-3
- Pornography-2

- Copyrights-13
- Scam-4
- Pornography-3



Meta “Government Case Work Channel”

The "Government Case Work Channel" works solely to restrict content from the Facebook platform that violates Facebook's Community Standards and applicable laws of Mongolia.



X "Legal request submission system"

We are working with the “X” platform to take technological measures based on the decisions and conclusions of the authorized bodies in the event that content that violates Mongolian laws is published.



“Youtube trusted partner”

Starting in May 2021, the Telecommunications Regulatory Commission has been working with the YouTube platform to report illegal content through the “trusted partner” mode.



“Internet Watch Foundation” report system

In collaboration with the United Nations Children's Fund, IWF's child sexual abuse images and videos reporting and restriction system was introduced as an add-on to the IWF portal site ekids.mn.

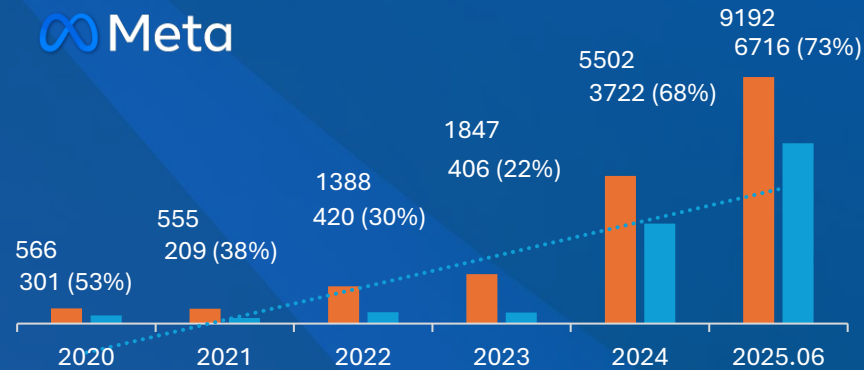


Website service providers

Website service providers shall submit notifications regarding the restriction of access to illegal content in accordance with the conclusions and decisions of the relevant authorities.



Meta "Government Case Work Channel"



X "Legal request submission system"



Launched a reporting channel for potential violations of Twitter rules and terms of service in collaboration with X Platform.

2024: Parliamentary Election – 15/59 (8.47%)

2025.06: 1/19

"Youtube trusted partner"



- Collaborating with YouTube started in May 2021.
- Utilized the "trusted partner" process to inform and address illegal content on the platform.
- 2022 - 2025: 7/63 (11%)

"Internet Watch Foundation" report system



- In partnership with UNICEF, IWF launched in the ekids.mn website.
- The Internet Watch Foundation (IWF) processed a total of 11/256 applications (2020-2024).

Child Online Protection

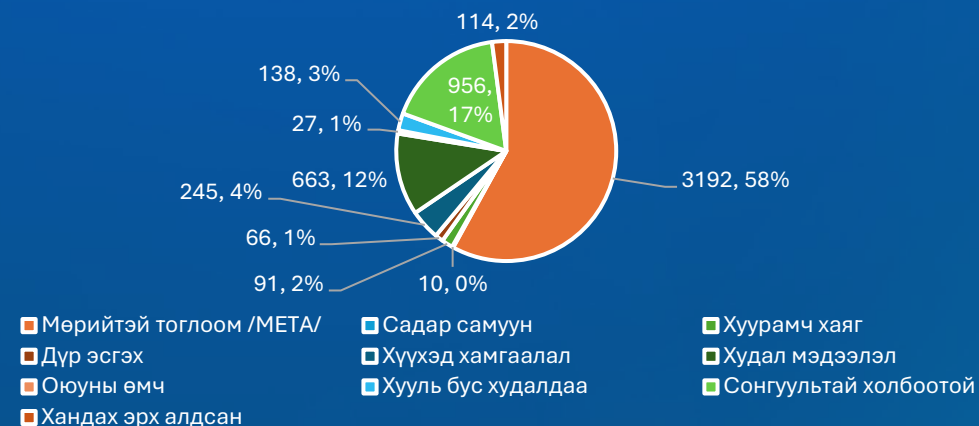
- www.ekids.mn: A website for parents, teachers, and children, 2013
- Publications:
 - 298 pcs; Video shorts: 103 pcs
 - Impact posters: 162 pcs
 - Training posters: 60 pcs
- Cooperation:
 - Digital Environment — Engaged about 10,000 students, 2017
 - The Digital Environment Is Right, 2018
 - Online Child Protection Seminar, 2019
 - Online Coordination Debate — 345 senior students, 2021
 - Cultural Campaign, January 2022

In 2024, a total of 967 requests were made for 5,502 content removals, of which 3,722 (68%) were removed.

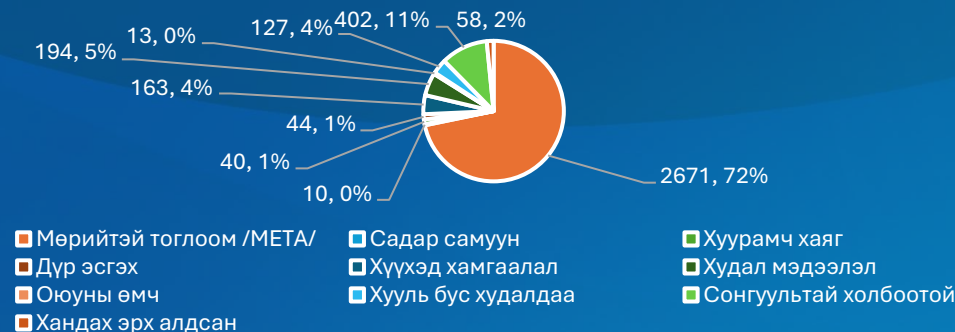
№	Request	Infringing content	Number of letters and requests submitted	Number of illegal content	Resolved
1	Police	Gambling	325	3192	2671 /84%/
2	Police	pornography	5	10	10 /100%/
3	Police	Fake account	53	91	40 /43%/
4	Police	Дүр эсгэх	26	66	44 /67%/
5	Police	Child protection	28	245	163 /66%/
6	Police	Fake news	125	663	194 /33%/
7	Intelligence property office	copyright	6	27	13 /48%/
8	Police	Illegal trade	8	138	127 /92%/
9	Police	Election-related	277	956	402 /42%/
10	Citizen, ORG	Access denied	114	114	58 /50%/

Response to official request - 89%

Total content submitted to Meta /by type/



Total content that has been taken action on by Meta (by type)

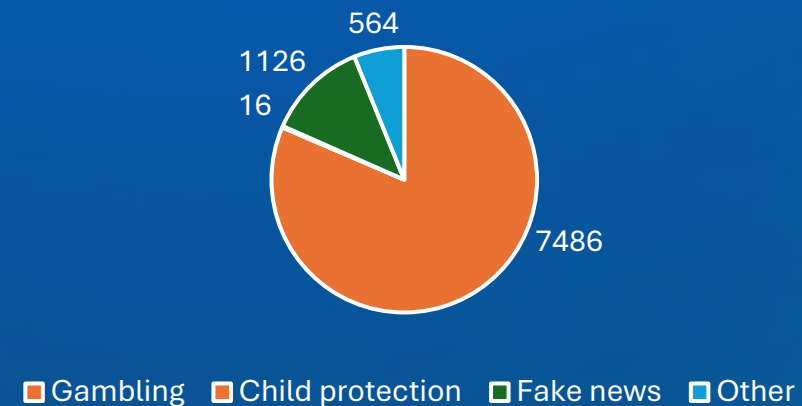




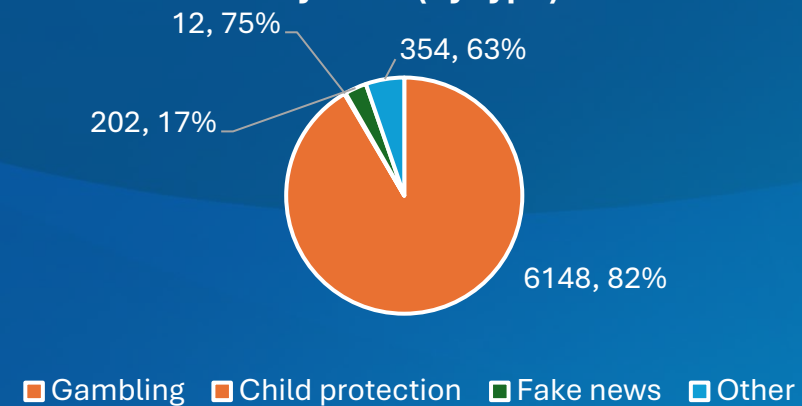
In the first half of 2025, 9,192 pieces of content were removed from a total of 741 requests. Of the requests, 6,716 (73%) pieces of content were removed.

Nº	Request	Infringing content	Number of letters and requests submitted	Number of illegal content	Resolved
1	Police	Gambling	424	7486	6148 /82%/
2	Police	Child protection	7	16	12 /75%/
3	Police	Fake news	208	1126	202 /17%/
4	Police, Intelligence property office of Mongolia....	Other	102	564	354 /63%/
SUM:			741	9192	6716 /73%/
1	Citizen, ORG	Access	43	48	23 /48%/

Total content submitted to Meta /by type/



Total content that has been taken action on by Meta (by type)





NATIONAL POLICE AGENCY



ANTITRUST AUTHORITY



GENERAL ELECTION COMMITTEE



GENERAL INTELLIGENCE AGENCY



Other

OFFICIAL REQUEST

Request

Reply received

233

229

31

25

1

1

1

1

11

11

277

267

LINK

Total

Remove

764

332

132

31

9

1

9

4

42

3

956

400

Response to
official request

96%

Resolution of
submitted
requests

42%

RAISING PUBLIC AWARENESS

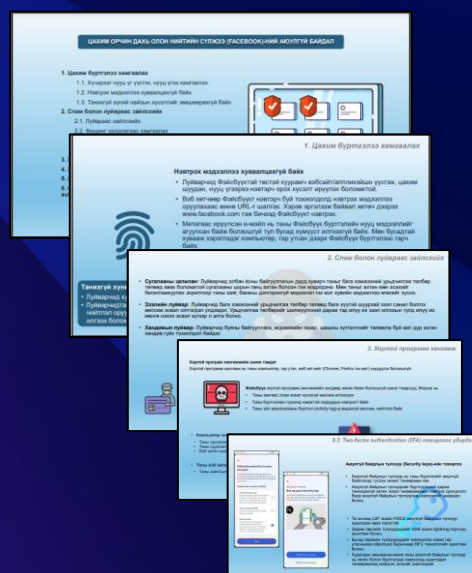


ХАРИЛЦАА ХОЛБООНЫ
ЗОХИЦУУЛАХ
ХОРОО

Tips for placing election and political-related advertisements on the Facebook platform



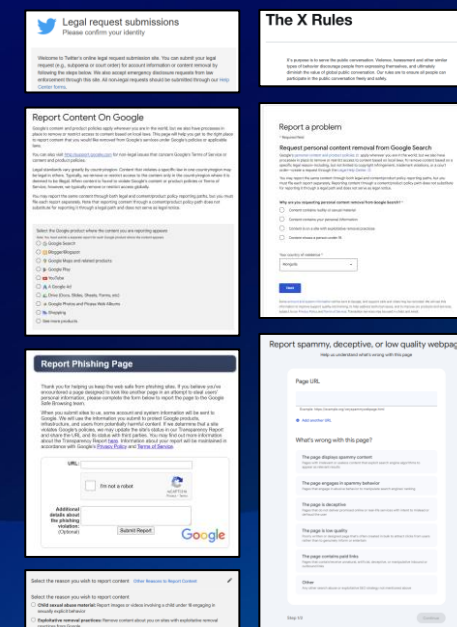
Social media safety tips in the online environment



Meta Verified service information, request instructions, Telegram privacy settings



An introduction to the X Platform and Google content policies and the process for reporting objectionable content



CHILD ONLINE PROTECTION



ХАРИЛЦАА ХОЛБООНЫ
ЗОХИЦУУЛАХ
ХОРОО

Communications Regulatory Commission of Mongolia, within the framework of its functions under the Child Protection Law, has been regularly implementing technological, training, and advocacy measures to protect children's rights online since 2013.



**Cyberspace-Children's Rights
National Champion Debate
Competition**



**Child Protection in the Online
Environment National Discussion**



**ITU GuidelinesGuidelines and
guidelines for protecting children in
the online environment**



Accessibility
Get information for the visually
impaired at www.ekids.mn

35/8094

Training for students

8/13036

Training for parents and guardians

17/725

Training for teachers and educators

22/2953

Training for civil servants

**Girls in ICT
Leadership**
25 April 2024



mongolia
**ЦАХИМ
УР ЧАДВАР** АЯН



ХАРИЛЦАА ХОЛБООНЫ
ЗОХИЦУУЛАХ
ХОРОО



THANK YOU FOR YOUR ATTENTION